Privacy Policy

Last Updated: 05/18/2025

Operative Tecnologia values the privacy and security of its users' information. This Privacy Policy outlines how we collect, use, store, and protect the personal data of our clients and visitors.

1. Data Collection

We may collect the following information:
- **Personal Data:** Name, email address, phone number, government-issued identification number, and physical address.
- **Browsing Data:** IP address, device type, browser, and cookies.
- **Financial Data:** Payment information when applicable.
- **Other Data:** Information provided by the user through forms or interactions with our services.

2. Use of Data

The data collected is used to:
- Improve the user experience.
- Process transactions and contracted services.
- Personalize content and offers.
- Comply with legal and regulatory obligations.
- Enhance our products and services.

3. Data Sharing

We do not sell or share personal data with third parties, except in the following case:
- When required by law or by competent authorities.

4. Data Storage and Protection

We use security measures to protect the collected information, including encryption, access control, and continuous monitoring. Data is stored for as long as necessary to fulfill the purposes described in this policy.

5. User Rights

Users have rights regarding their personal data, including:
- Accessing, correcting, or deleting personal information.
- Requesting data portability.
- Revoking previously granted consents.

To exercise your rights, please contact us at: **contato@operative.com**

6. Changes to the Privacy Policy

We may update this policy periodically. Users will be notified of significant changes through our website or other appropriate channels.

7. Contact

If you have any questions about this Privacy Policy, please contact us:
Operative Tecnologia
Email: **contato@operative.com**